



K.C. Pilecek 1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): Kenneth C. Pilecek
Case: 1
Serial No.: 09/467,240
Filing Date: December 20, 1999
Group: 2666
Examiner: Phuc H. Tran

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

Date: January 4, 2005

Title: Methods and Devices for Providing Links to Experts

TRANSMITTAL LETTER

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Submitted herewith is the following document relating to the above-identified patent application:

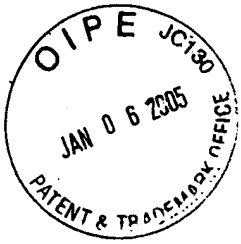
(1) Response to Office Action.

There is no additional fee due in conjunction with the response. In the event of any non-payment or improper payment of a required fee, the Commissioner is hereby authorized to charge or to credit **Avaya Inc. Deposit Account No. 50-1602** as required to correct the error.

Respectfully submitted,

Date: January 4, 2005

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2666
K.C. Pilecek 1 *[Signature]*

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RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The remarks below are submitted in response to the first non-final Office Action dated October 5, 2004 in the above-identified application.

REMARKS

The present application was filed on December 20, 1999, with claims 1-269. Claims 1-269 are currently pending in the application. Claims 1, 87 and 176 are independent claims.

Claims 87-269 are rejected under 35 U.S.C. §101.

Claims 1-86 are rejected under 35 U.S.C. §102(e) as being anticipated by U.S. Patent No. 6,742,021 (hereinafter "Halverson").

In this response, Applicant respectfully traverses the §101 and §102(e) rejections. Applicant requests reconsideration of the present application in view of the following remarks.

With regard to the §101 rejection, Applicant notes that §101 specifically states that a patent may be obtained for a "manufacture." Independent claims 87 and 176 are explicitly directed to